

## CONDITIONS

### CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE

In order to help the police fighting crime, we have upgraded our CCTV system to an ultimate 4K 30 days recording covering all angle. We currently have a permanent door supervisor Friday and Saturday.

Our Staff are trained to identify and prevent potential issues like signs of intoxication and dealing with disruptive customers CCTV has been installed and maintained to deter crime and provide evidence. In house security personnel with up to date SIA license.

We have fire extinguishers, fire exits, and emergency lighting in place and are regularly Maintained. We have a first aid box in place.

There are measures to ensure the premises do not become overcrowded by insuring head count.

Accessibility:

The premises are accessible for people with disabilities and that emergency exits are unobstructed.

We control noise levels by limiting the decibel of our sound system, to prevent disturbance to residents and neighbours.

Our premises is fully sound proof;

We do our best to ensure the premises and surrounding area are kept clean and free from litter and debris. During busy hours outside we do our best to minimize potential nuisance issues, such as queuing or loitering.

We encourage our customers to park their vehicle on the side street to help the traffic flow around the premises to prevent congestion.

We have robust age verification procedures in place to prevent underage drinking and entry. Children under the age of 18 are NOT allow in our premises after 8pm. before this hour, they can only here under parental supervision.

We always ensure the premises are a safe and suitable environment for children, free from any potential hazards or risks. Our staff are trained on how to identify and deal with underage individuals, and on the importance of protecting children.

### CONDITIONS CONSISTENT WITH THE NOISE TEAM REPRESENTATION/AGREEMENT

Live or recorded, amplified music shall not be played outside of  
1000-0100 Hrs. Sunday to Thursday and  
1000-0300 Hrs. Friday and Saturday.

All external doors and windows (including skylights) shall be kept closed, other than for access and egress, in all rooms when events involving amplified music or voice are taking place.

There shall be no use of the outside area for the playing of live nor recorded, amplified music or voice. Disposal of waste bottles into external receptacles (where noise would be audible to occupants of nearby properties), shall not take place between 2100-0900 Hrs.

Signage to be prominently displayed on site reminding patrons to keep noise to a minimum when using the outside area and when exiting the premises.

### CONDITIONS CONSISTENT WITH LICENSING ENFORCEMENT REPRESENTATION

The licence holder will ensure a high definition, colour HD CCTV camera system is installed, operational and recording whilst the premises is open to the public. The system must permit the identification of individual(s) in all lighting conditions.

CCTV cameras must cover all areas that the public have access to, including the entrance, exit and pavement area immediately outside the premises.

CCTV system images must be securely stored, display an accurate date/time stamp and retained for a minimum of 31 days.

The licence holder will ensure that there is always a member of staff trained and available to download CCTV images/ footage immediately if requested by the police or the Licensing Authority.

The licence holder will employ a minimum of two Security Industry Authority (SIA) front line door supervisors at the premises on Friday, Saturday and at seasonal events from 10pm until all customers have left the premises when both the ground floor and basement area is being used by customers.

The licence holder will ensure all Security Industry Authority (SIA) door supervisor(s) used at the premises record their full name, full SIA registration number and the dates/time deployed at the premises. A record must be kept on the premises for six months and made available for inspection to an officer from a responsible authority upon request.

A Challenge 25 policy will be adopted with the only acceptable proof of age identification consisting of a current passport, photo card driving licence or identification carrying a PASS logo. A training record must be kept on the premises, retained for 12 months from the date of the incident and produced to an officer from a responsible authority upon request.

An incident and refusals log will be kept on the premises and retained for a period of 12 months from the date of the incident. The log will be made immediately available for inspection on request of an officer from a responsible authority.

The licence holder will ensure that a full fire risk assessment will be conducted and reviewed and implemented in line with Fire Safety Legislation annually.

There will be regular safety checks of areas such as entrances/exits recorded in a logbook which will be kept on the premises and immediately available upon request from any authority officers.

Bins and bottles must be emptied between 07:00hrs and 22:00hrs.

The licence holder shall take reasonable steps to prevent public nuisance being caused by customers outside the premises by displaying prominent Quiet notices requesting customers respect the needs of local residents.

The Licence is subject to Leicester City Council's Standard Conditions for Places of Public Entertainment, published on the Licensing Authority's website [www.leicester.gov.uk/licensing](http://www.leicester.gov.uk/licensing)